House Rules Elements Terschelling

These house rules apply to all apartments and hotel rooms of Elements Terschelling, managed by Elements by Dutchen (hereinafter referred to as the "Manager"). The rules are intended for all tenants, their accompanying guests (hereinafter referred to as the "Tenant"), and all visitors of the hotel (hereinafter referred to as the "Visitor").
To ensure a pleasant stay for everyone, we kindly ask all guests to comply with the following guidelines.

Article 1 – Noise Policy

Every Tenant or Visitor is required to respect the privacy and peace of other tenants and hotel guests.

a. Between 10:00 PM and 7:00 AM, a period of silence must be observed.
b. Sound-producing devices must be used in such a way that no noise is audible outside the hotel; it is also not permitted to use sound-producing devices outside.
c. Tenants and Visitors may not cause nuisance with engines, tools, or other equipment that may, in the Manager's opinion, cause disturbance.
d. It is not permitted to engage in disruptive behavior such as football or other nuisance-causing games in or around the hotel that may create hazardous or noisy situations, subject to the Manager's judgment.

Article 2 – Parking

a. The tenant is required to park their vehicles in the designated parking spaces.
b. A maximum speed of 5 km/h must be observed when driving on the premises. If this rule is violated, the Manager reserves the right to have the vehicle removed or refused access to the premises. The national traffic regulations apply throughout the premises.
c. The parking area is not monitored, and parking is at the vehicle owner's own risk.

Without prior consent of the Manager, it is not permitted for the Tenant to:

d. Enter the premises with a truck or other large vehicle;
e. Park (boat) trailers, caravans, or similar vehicles on the hotel grounds;
f. Park vehicles or vessels anywhere other than designated spots;
g. Use motorized vehicles on the premises between 10:00 PM and 7:00 AM;
h. Place bicycles or other vehicles against or inside the hotel building;
i. Block access paths or the main entrance with any object, for emergency access reasons;
j. Items parked or stored in violation of these regulations may be removed without notice, at the Tenant's expense.

Article 3 – Use of the Rented Property

a. It is not permitted to display political or religious statements through flags, posters, or other means.
b. The use of bed linen is mandatory; beds may not be used without sheets.
c. The rented property may not be sublet or occupied by more people than agreed in the reservation, unless with prior written permission from the Manager.
d. Smoking indoors is strictly prohibited. A minimum fee of €250 will be charged for odor removal.
e. It is not permitted to sell goods (including food, beverages, or drugs), use drugs, or operate a business from the property.
f. Guests are requested not to leave or scatter pet food or other food outdoors, to prevent attracting vermin.

Article 4 – Damage

a. The Tenant is legally liable for all damage caused by themselves or their companions to the property or any inventory (including, but not limited to, furnishings and household goods). This also applies to the loss of such items.
b. Any damage must be reported to the Manager immediately, and in any case before checking out.
c. If any damage is discovered upon arrival, the Tenant must report it to the Manager within 2 hours.
d. If damage is discovered after departure which was not reported, it will be assumed to have occurred during the Tenant's stay and will be charged to the Tenant.
e. Upon request, the Manager can provide a damage report form which the Tenant may submit to their own insurance company.

Article 5 – Household Waste

At Elements Terschelling, we strive for a clean and environmentally conscious environment.

a. Tenants are expected to keep the rented property and its surroundings free from waste.
b. Household waste must be separated and disposed of in the designated bins.
c. Hazardous waste may not be disposed of in the household waste containers.

Article 6 – Pets

a. Pets are only allowed in a limited number of apartments and only if explicitly agreed upon in the reservation. Otherwise, pets may be refused or relocation may be required.
b. Visitors' pets are not permitted.

c. Dogs and/or cats must be walked outside the hotel premises and may not roam freely outside the rented property's grounds.
d. Dogs must always be kept on a leash outside the apartment.
e. Pets may not be left unattended in or around the property.
f. Pet waste must be cleaned up immediately.

Article 7 – (Fire) Safety

a. Tenants must comply with all fire safety regulations and signage. Open flames are only allowed in designated areas.
b. Never dispose of burning cigars, cigarettes, or matches. Candles or similar items may not be left burning unattended.
c. Barbecuing or using open flames is not permitted anywhere on the premises.
d. Fireworks are not permitted at any time, including New Year's Eve.
e. It is not permitted to use flammable natural materials.

Article 8 – Arrival and Departure

a. Unless stated otherwise in the reservation confirmation, the rented property must be vacated by the departure time indicated therein. The Manager accepts no responsibility for late departures. Late check-outs will result in additional rental charges.
b. Upon departure, the accommodation must be left in good condition, meaning broom clean. All items must be returned to their original location. Dishes must be washed and stored, the kitchen and refrigerator must be cleaned, and waste must be disposed of in the appropriate container.
c. The Manager reserves the right to perform a final inspection upon departure. If the property is not returned in proper condition or items are out of place, the Manager may charge additional cleaning costs. A minimum charge of €37.50 (equivalent to a Relaxed Morning package) will apply if the property is left in an improper state.

Article 9 – Wellness Regulations

Safety

a. Use of wellness facilities is entirely at one's own risk.
b. Pets are not allowed in the wellness areas.
c. Sharp or metal objects are strictly prohibited.
d. No glassware is allowed in the wellness areas.
e. Electrical devices may not be used within 150 cm of the wellness facilities.
f. Alcohol, drugs, or certain medications may not be used in the wellness area, nor may guests under their influence enter.
g. Guests with medical conditions must not use the wellness facilities alone.
h. Pregnant guests are advised to consult a physician before using the wellness facilities.
i. Children under the age of 12 may only use the swimming pool at designated times and under adult supervision.
j. Children up to 3 years old must wear swim diapers.
k. Diving or jumping into the pool is prohibited.

General

a. Guests must avoid causing noise disturbance while using the wellness facilities.
b. Always leave the wellness area clean.
c. Use of wellness facilities outside designated hours is not permitted.

Article 10 – Miscellaneous Provisions

a. The Tenant must behave as a responsible occupant and comply with reasonable instructions provided by the Manager or Owner.
b. The Manager and Owner are not liable for theft or damage to the Tenant's personal property.
c. The Manager and Owner are not responsible for nuisance caused by third parties.
d. In all circumstances, the Tenant and Visitors must strictly adhere to these rules and follow the instructions of the Manager or authorized personnel.
e. The Manager reserves the right to enter the rented property at any time for inspection or maintenance, without the Tenant being entitled to any refund.
f. The Manager and/or authorized supervisory personnel have the right, with or without prior warning, to remove any person (Tenant or Visitor) from the premises and deny further access. This will result in the immediate and irrevocable termination of the rental agreement, without refund of the paid rent or deposit.